

Classification of YouTube Data based on Sentiment Analysis

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Abstract- Nowadays, Big data and Data mining have attracted a great deal of attention in the information industry, due to the wide availability of huge amounts of data and the urgent need for turning such data into useful knowledge through predictive models. Corporate companies are using social media for improving their businesses, the data mining and analysis are very important in these days. Thus, Interaction and review are established with the customers and the concept, characteristics & need for Big Data & different offerings available in the market to explore unstructured large data. The paper deals with analysis of YouTube Data. The analysis is done using users Sentiments features such as Views, Comments, Likes, and Dislikes. We used the Linear Regression classification approach to classify the YouTube Data. The experimental results are given accurate results which illustrated that it is influential practice and a key enabler for the social business. The insights gained from the user generated online contents and collaboration with customers is critical for success in the age of social media.

I. INTRODUCTION

With rapid innovations and surge of internet companies like Google, Yahoo, Amazon, eBay and a rapidly growing internet savvy population, today's advanced systems and enterprises are generating data in a very huge volume with great velocity and in a multi-structured format including videos, images, sensor data, weblogs etc. from different sources. This has given birth to a new type of data called Big Data which is unstructured sometime semi structured and also unpredictable in nature. This data is mostly generated in real time from social media websites which is increasing exponentially on a daily basis. According to Wikipedia, "Big Data is a term for data sets that are so large or complex that traditional data processing applications are inadequate to deal with them. Analysis of data sets can find new correlations to spot business trends, prevent diseases, combat crime and so on [1]". With millions of people using Twitter to tweet about their most recent brand experience or hundreds of thousands of check-ins on Yelp, thousands of people talking about a recently released movie on Facebook and millions of views on YouTube for a recently released movie trailer, we are at a stage wherein we are heading into a social media data explosion. Companies are already facing challenges getting useful information from the transactional data from their customers for instance, data captured by the companies when a customer opens a new account or sign up for a credit card or a service. This type of data is structural in nature and still manageable. However, social media data is primarily unstructured in nature. The very unstructured nature of the data makes it very hard to analyze and very interesting at the same time. Whereas RDBMS is designed to handle structured data and that to only certain limit,

RDBMS fails to handle this kind of unstructured and huge amount of data called Big Data. This inability of RDBMS has given birth to new database management system called NoSQL management system. YouTube is a open source platform from google and have billion users that are present and everyday people watch hundreds of millions of hours on YouTube and that generate billions of views. Every day, people across the world are uploading 1.2 million videos to YouTube, or over 100 hours per minute and this number is ever increasing [3]. To analyze and understand the activity occurring on such a massive scale, a relational SQL database is not enough. Such kind of data is well suited to a massively parallel and distributed system like Hadoop..

II. LITERATURE REVIEW

Social media has generated a wealth of data. Billions of people tweet, sharing, post, and discuss every day. Due to this increased activity, social media platforms provide new opportunities for research about human behavior, information diffusion, and influence propagation at a scale that is otherwise impossible. Social media data is a new treasure trove for data mining and predictive analytics. Since social media data differs from conventional data, it is imperative to study its unique characteristics. Big Data in technology has contributed much toward marketing practitioners to search for new patterns when faced with assessing brand performance during brand equity appraisal. Some challenges of current practices are that these methods rely heavily on data collection and analysis methods such as question, which have a significant time lag. In the paper, authors (Jai Prakash Verma and Giaglis, 2017) has defined a computational model that add up the topic and sentiment

classification subjects from consumer point of view in social media network. Their model devises a novel algorithm to improve clustering of post in semantically related groups, which is an essential prerequisite when searching for related topics and sentiment in pools of big data. To define the validity of their algorithm, they apply it to the other transportation network, from data collected through Twitter or any other social media. Results obtained present consumer sentiment towards data and produce insights for fundamental brand equity dimensions. The authors in the work (Morstatter and Liu, 2017) propose computational methods to assess if there is bias due to the way a social media site makes its data available, to detect bias from data samples without access to the full data, and to mitigate bias by designing data collection strategies that maximize coverage to minimize bias. They also present a new kind of data bias stemming from API attacks with both algorithms, data, and validation results. This work demonstrates how some characteristics of social media data can be extensively studied and verified and how corresponding intervention mechanisms can be designed to overcome negative effects.

III. PROPOSED APPROACH

The approach focuses on how data generated from YouTube can be mined and utilized by different companies to make targeted, real time and informed decisions about their product that can increase their market share. The approach uses Hadoop concepts. The approach has multiple applications. Industries utilize the approach to understand the effectiveness of marketing. In addition to the view counts, subscribers and shares, audience retention count, companies can also evaluate views according to date range. This can tell the industries when the slow period or spike in viewership is and attribute the same to certain marketing campaign. Applications for YouTube data can be endless. For example, industries can analyze how much a product is liked by people. The application helps in analyzing new emerging trends and knowing about people's changing behavior with time. Also, people in different countries have different preferences. By analyzing the comments/feedbacks/likes/view counts etc.

The approach uses several steps and techniques to identify the optimized algorithm for classification of YouTube Data. The following are listed below:

- Fetching YouTube Data Using Google API
- Storing Data to Hadoop Distributed File System (HDFS)
- Indexing Data
- Cleaning Data
- Creating Model for Data

- Analysis of Data
- Training Data
- Classification of Data by selecting best Fitting Algorithm for Social media Analysis: YouTube

3.1 Fetching YouTube Data Using Google API

The Fig 1 below presents YouTube Extracted Data Using Google API.

[illegible]

Fig 1. YouTube Extracted Data Using Google API

3.2 Storing Data to Hadoop Distributed File System (HDFS)

The following steps are followed to store data to Hadoop Distributed File System (HDFS). First, we need to login to Cloudera cluster with the login credentials provided by Cloudera.com. Next FTS server is used to upload dataset to Local drive so it will be available all the time if anything goes wrong in future, that requires only upload features to upload the dataset to local file system of Cloudera. Later, once file has been uploaded successfully, need to store data to HDFS so that MapReduce job to Hadoop cluster can be done. Hadoop commands are used to copy the dataset stored at local server to Hadoop cluster as shown below.

```
$hadoop fs -put youtube.txt youtube.txt
```

Or, can be copied data directly to HDFS using Hue Framework provided by Cloudera just like Upload and download the data. This completes uploading dataset to HDFS for future analysis.

3.3 Indexing Data

Hive Query is used for Indexing as follows and represented in Fig 2.

```
create table YouTube (VideoId string, Trending_Date Date,
title string, channel_title string, category_id
int, Category_name string, publish_time int, views bigint,
likes bigint, dislikes bigint, comment
```

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bigint,comment_disable boolean, ratings_disable
boolean,video_error_or_removed boolean, country
string,likes_prop float, dislikes_prop float,like_ratio float
row format delimited fields terminated by '\t' location
'hdfs://nameservice1/user/edureka_359332/Youtubbe';

A	B	C	D	E	F	G	H	I	J
video_id	trending_date	title	channel_title	category_id	category_name	publish_time	views	likes	dislike
1	722h8m	12/17/2017 RÄstti - YYouCook Cuisine	26	Howto & Style	2017-12-05T16	39535	2573		
2	146KeS7	12/13/2017 Servietter Basteln mit Papier	26	Howto & Style	2017-12-22T10	12603	304		
3	2IKX54d	12/19/2017 SchÄner eKartenwelt.de	26	Howto & Style	2017-12-17T06	27361	0		
4	77Z017sj	12/14/2017 PARTY LOX Mimi Ar	26	Howto & Style	2017-12-13T17	12665	909		
5	7uB5C4m	12/17/2017 DIY NOEL By Isnata	26	Howto & Style	2017-12-16T15	15587	1131		
6	#NAME?	12/11/2017 Masha Bir Sallys Welt	26	Howto & Style	2017-12-10T09	83709	3287		
7	#NAME?	11/26/2017 3 DIY ÄÖ Rose Carpet	26	Howto & Style	2017-11-25T10	17355	11518		
8	#NAME?	12/3/2017 Coupeur ur FRANCE 365	26	Howto & Style	2017-12-02T15	6430	88		
9	#NAME?	12/4/2017 Ø'Ü'ÜÜ' & Malak World - Ø'	26	Howto & Style	2017-12-03T09	86184	6984		
10	#NAME?	12/9/2017 Vergrabe (Gesundheitsblat	26	Howto & Style	2017-12-08T19	10789	768		
11	#NAME?	11/20/2017 Tasty 101: Tasty	26	Howto & Style	2017-11-19T16	144002	6047		
12	#NAME?	12/1/2017 ält tous le ELO	26	Howto & Style	2017-11-20T16	13486	2839		
13	#NAME?	12/16/2017 DIY: belex Deko Kitchen äc	26	Howto & Style	2017-12-15T14	5500	212		
14	#NAME?	12/4/2017 20 IDÄ&eBRICO SYMPA	26	Howto & Style	2017-12-03T16	4230	129		
15	#NAME?	1/3/2018 4 Astuces Mr. Henry	26	Howto & Style	2018-01-02T16	2663	21		
16	#NAME?	12/20/2017 La recette HervÄ© Cuisine	26	Howto & Style	2017-12-19T07	12414	1104		
17	#NAME?	12/30/2017 Guten Rut eKartenwelt.de	26	Howto & Style	2017-12-29T05	10262	0		
18	#NAME?	12/17/2017 FUITE DE (Alex Ciptiani Tra	26	Howto & Style	2017-12-16T09	5415	324		
19	#NAME?	1/5/2018 F&F Activ F&F Clothing	26	Howto & Style	2018-01-01T11	2414	5		
20	#NAME?	12/17/2017 Chocolate Food Wishes	26	Howto & Style	2017-12-16T01	98126	4415		
21	03RQmDI	12/5/2017 Flying Hor Tanya Burr	26	Howto & Style	2017-12-03T15	243420	10374		
22	03RQmDI	12/11/2017 Flying Hor Tanya Burr	26	Howto & Style	2017-12-03T15	330158	12536		
23	03gu7d9D	1/3/2018 DIY Barbie Hairstyle Tutoria	26	Howto & Style	2018-01-02T16	54940	760		
24	0ANDJPOI	11/27/2017 Ø'Ü'ÜÜ' & Malak World - Ø'	26	Howto & Style	2017-11-15T15	28869	3110		
25	0ANDJPOI	11/20/2017 Ø'Ü'ÜÜ' & Malak World - Ø'	26	Howto & Style	2017-11-15T15	27408	2993		
26	0EGndnte	12/3/2017 Zentralsta Sallys Welt	26	Howto & Style	2017-12-02T08	131939	4314		
27	0F05tISAJ	11/22/2017 25 INGENI 5-Minute Crafts	26	Howto & Style	2017-11-21T08	897452	7957		
28	0G00YtUP	12/1/2017 Ø'Ü'ÜÜ' & Malak World - Ø'	26	Howto & Style	2017-11-30T08	86818	6164		
29	0MUUCYFL	11/26/2017 Ø'Ü'ÜÜ' & Malak World - Ø'	26	Howto & Style	2017-11-24T16	233420	31847		
30	0N0gWwAC	12/24/2017 NEW FENTI LustreLux	26	Howto & Style	2017-12-23T21	72125	6296		
31	0R329xQI	11/24/2017 Brad and : Bon AppÄ©tit	26	Howto & Style	2017-11-21T16	289999	10239		
32	0R329xQI	11/29/2017 Brad and : Bon AppÄ©tit	26	Howto & Style	2017-11-21T16	352742	11503		
33	0TKz2Q2c	12/10/2017 Tourtiere Food Wishes	26	Howto & Style	2017-12-09T00	140696	7216		
34	0UgBEZ1f	12/19/2017 KRANSEKJ Carl is cooking	26	Howto & Style	2017-12-18T15	9318	954		
35	0W16_C0I	12/28/2017 FAVORITE thataylaa	26	Howto & Style	2017-12-28T02	40022	4412		
36	0WBUIAI	12/2/2017 DIY: Weih Deko Kitchen äc	26	Howto & Style	2017-12-01T14	4884	438		
37	0asP6tVii	11/27/2017 Tasty 101: Tasty	26	Howto & Style	2017-11-26T16	169794	5780		
38	0bJPYYTJ1	12/21/2017 Die besten PULS Reportage	26	Howto & Style	2017-12-20T14	83783	3678		
39	0dAwMQ2	12/3/2017 Weidest: Clever Style	26	Howto & Style	2017-12-02T16	108648	5592		

Fig 2. Indexed Data created from YouTube Dataset

Finding other Insights in data Using MapReduce Java Program and Hive Query for better understanding of data for Machine Learning section is used and is represented in Table 1 and 2 and Fig 3 and 4.

Hive Query1

select videoid, uploader, category, rating from youtube
ORDER BY rating desc limit 10;

video_id	uploader	category	rating
1	paYjw0H0	comedy	5
2	osyid346s	gsmR4QER	5
3	w3yV43t2z	Entertainment	5
4	8d6F1X3u	Entertainment	5
5	13m8ByHNg	Entertainment	5
6	Y2erVmoX8	Entertainment	5
7	gP9BvEtpI	News & Politics	5
8	YJ48gUp08	News & Politics	5
9	1035Cu4T4	Education	5
10	3Ttq6J8YRk	Comedy	5

Table 1: You tube data order by Rating

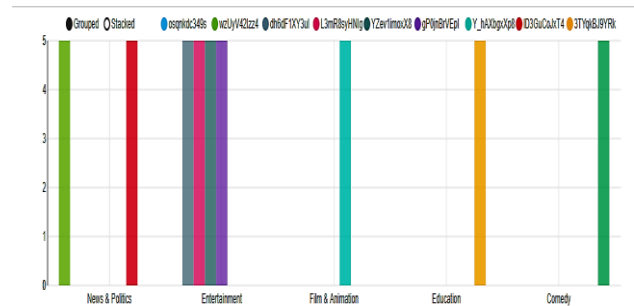


Fig 3. Hive Query Output for Top 10 Rated videos on Youtube

Hive Query2
select videoid, uploader, category, views from youtube
order by views desc limit 10;

videoid	uploader	category	views
1	1223/uct0Q	Film & Animation	65341925
2	40C4R8gukK	Music	33754615
3	LUB0Y166kM	Pets & Animals	27721690
4	HmVRCeSwc	Entertainment	18235463
5	M65rURWZmA	Music	18141492
6	EwT2ZpQmpA	Music	16841569
7	A235uU0CRs	Music	13038204
8	7B4U5KmYq8	Comedy	11007201
9	ip8CNQp8B	Music	10172172
10	Z7Taw5G7As	Comedy	8944331

Table 2: You tube data order by Views

➤ format = "%Y/%m/%d")

• Now check the missing data in dataset using Model if there is any missing value in the data it will represent using yellow color in Heatmap of data.

➤ sns.heatmap(youtube.isnull(),yticklabels=False,cbar_r=False,cmap='viridis')

The missing data from data set is represented in Fig 5 which is processed for cleaning as shown in Fig 5.

• Next, cleaning is performed on missing data, some data are neglected as it consist of redundant and has noisy values. These data cause much impact.

➤ Youtube = youtube.dropna())

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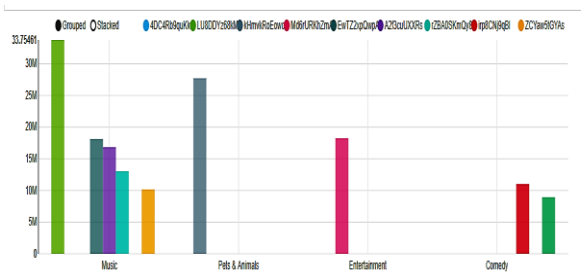


Fig 4. Hive Query output for top 10 categorical views on video.

3.4 Cleaning Data

After indexing of dataset, we need to process the data for data cleaning to remove redundancies and to fill up missing data. Following are the steps:

- To load dataset for cleaning the data using libraries
 - %matplotlib inline
 - import pandas as pd
 - import matplotlib.pyplot as plt
 - import numpy as np
 - import seaborn as sns
 - from datetime import datetime
- Then read data as youtube data
 - youtube = pd.read_csv("youtubeVid_main.csv", sep = ",")
 - youtube["trending_date"] = pd.to_datetime(youtube["trending_date"] \,

Out[46]: <matplotlib.axes._subplots.AxesSubplot at 0x252bbb93748>

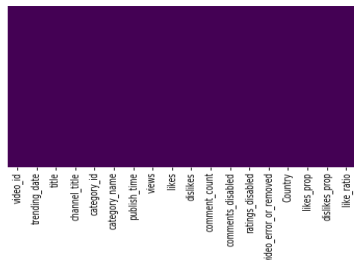


Fig 5. YouTube Data after performing cleaning

3.5 Classification of YouTube Data

Now, data is cleaned and ready for machine learning. We used three classification algorithms for classifying YouTube data based on users sentiment analysis.

- o Logistic regression
- o Decision Tree
- o Random Forest

We need to identify how much data is linearly correlated to each other hence some analysis is needed to find correlation.

IV. EXPERIMENTAL RESULTS

We correlate the YouTube data depending on Views, Likes and Dislikes. To do this we need to know weather data is linear. The following code is used to know the correlation.

```
corr = Youtube.corr()
plt.figure(figsize=(12,8))
sns.heatmap(corr, annot=True,
cmap='rainbow')
```

Fig 6 represents Correlation generated between data attributes. We can visualize that every column is correlated to each other. We can also visualize that Views, Likes, Dislikes, Comments are correlated with 85% approximately.

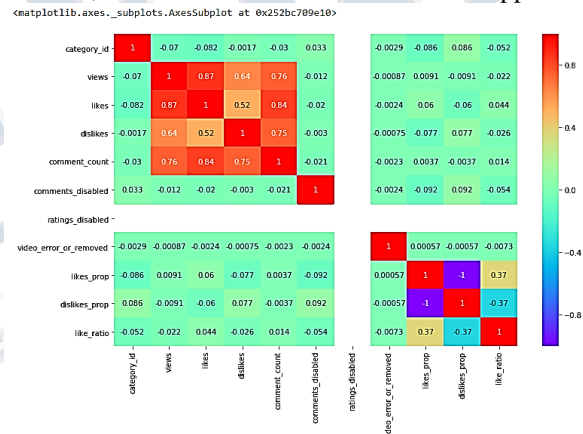


Fig 6. Correlation with respect to Data attributes Views, Likes, Dislikes, Comments

Top 10 YouTube channels can be extracted using the following code and is represented in Fig 7.

```
topUsers_df=pivotTab_toDF(dataset=youtube, val
ue="views", indices = "channel_title",
aggFuncnt = np.sum)[:10]
print ("Top 10 Youtube Channels:\n")
topUsers_df
```

Out[28]:

	channel_title	total_views
0	YouTube Spotlight	674196442
1	Ed Sheeran	558250009
2	LuisFonsiVEVO	387989509
3	Marvel Entertainment	380297875
4	EminemVEVO	263301085
5	GEazyMusicVEVO	224006918
6	5-Minute Crafts	200769312
7	jypentertainment	193145941
8	ibighit	190216895
9	Universal Pictures	186855788

Fig 7 Top 10 YouTube Channels

Top 10 YouTube categories can be extracted using the following code and is represented in Fig 8.

```
topCat_df=pivotTab_toDF      (dataset=youtube,
value="views",              \indices="category_name",
aggFunc= np.sum) [:5]
print ("Top 5 Youtube Categories:\n")
topCat_df
```

Out[30]:

	category_name	total_views
0	Music	4740513137
1	Entertainment	4735478990
2	Comedy	1544057914
3	People & Blogs	1031071829
4	Sports	921962563

Figure 8. Top 5 Youtube Category

The classified data is shown in the form of graph which exhibits the trend videos based on Likes and Dislike relation to their Views & Comments.

```
sns.pairplot(df_videos,x_vars=['comment_count',
'views'],y_vars=['likes','dislikes'],size=5)
```

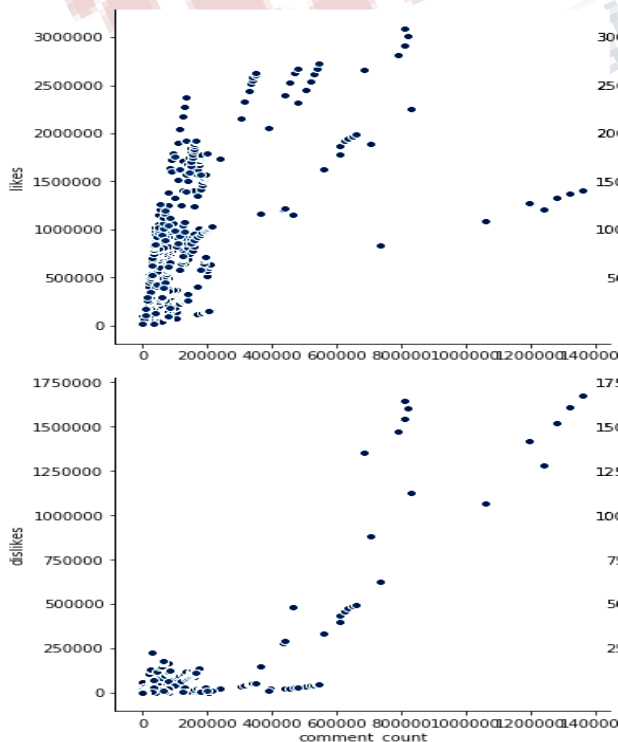


Fig 9. Likes and Dislikes based on Comments and Views

Now, we estimated the user trends based on YouTube data output which is correlated with Views with their Likes ratio and is represented in Fig 10. Below is the following code snippet.

```
sns.jointplot(x='views',y='likes',data=df_videos,kind='reg')
Out[155]: <seaborn.axisgrid.JointGrid at 0x25280c0fc18>
```

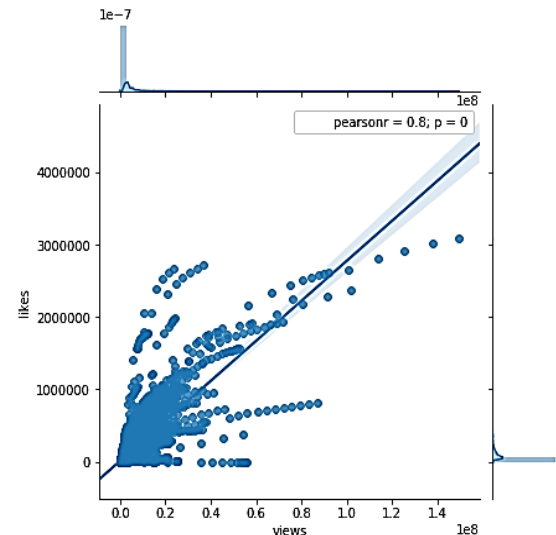


Fig 10. Relation between Likes and Views

The data in Fig 10 is linearly related we can further proceed with linear regression algorithm for classifying data.

3.5.1 Linear Regression for classifying YouTube data

After analyzing, it is known that data is linear correlated in a greater ratio. This can be represented using pair plot of matplotlib.

```
youtube.columnsIndex(['Avg. Likes', 'Comment Ratio', 'Subscription', 'Avg. Dislike Ratio',
'Channel Subscribers', 'Likes', 'Channel'],dtype='object')
sns.pairplot(youtube)
```

After the implementation of the above code we can analyze the relation between attributes of the data. Here, analysis of average Likes, Comment Ratio, Subscription Avg, Dislike Ratio, Channel Subscribers, Likes Channel, for better understanding. This is shown in Fig 11.

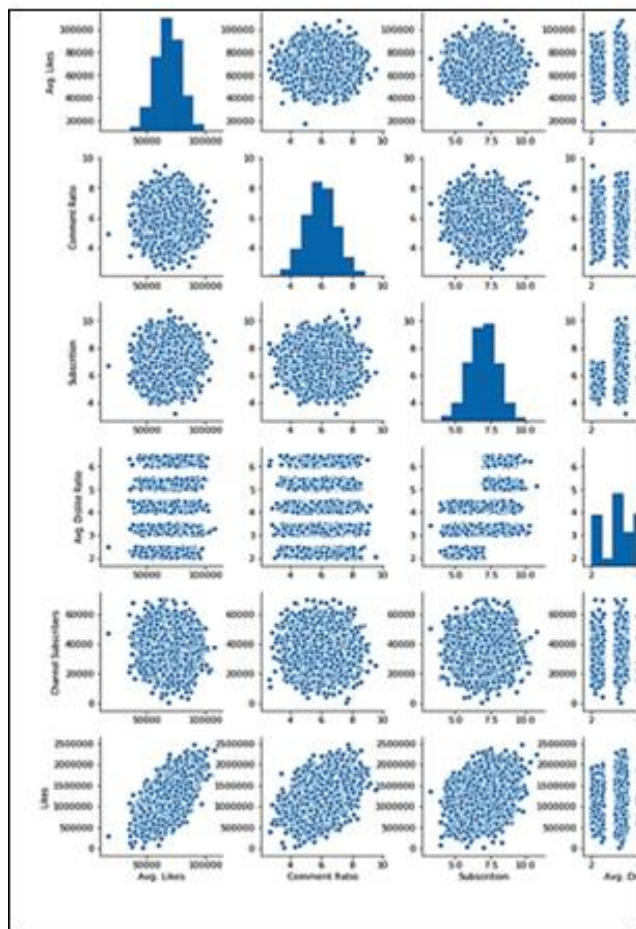


Figure 11 Classification result of Linear Regression

V. CONCLUSION

With the advent of opinion-rich resources such as Social Networks via hand-held devices, people across globe speak out their opinions more open and often. This development has posed us greater opportunities combined with new challenges as people now actively use information technologies to seek out and understand the opinions of others. The insights gained from the user generated online contents and collaboration with customers is critical for success in the age of social media. In this paper, we have demonstrated how Big Data techniques could be used to analyze people's sentiments based on their feedback on YouTube videos. The sample data was extracted using Google's APIs and then was stored into HDFS. Hive was then used to store the datasets in columnar format and query the same to seek the information that is of interest to us.

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